



# CASE STUDY

*"RE Fleet Manager has been instrumental in streamlining our procurement process."*

## CHALLENGES

Before integrating RE Fleet Manager into our operations, we faced several significant challenges that impeded our efficiency and productivity. Firstly, the excessive time spent sourcing parts from a myriad of suppliers was a major drain on our resources. Inconsistent stock availability and unpredictable delivery schedules from our suppliers frequently disrupted our maintenance schedules, affecting our overall fleet management efficiency.

## OBJECTIVES

RE Fleet Manager has been instrumental in streamlining our procurement process, significantly reducing the time and effort previously wasted on dealing with multiple suppliers. The availability of both engine service kits and full-service kits has been a game-changer, allowing us to efficiently manage maintenance schedules without the hassle of sourcing individual parts. This consolidation has not only saved time but also ensured that our fleet remains operational with minimal downtime, directly contributing to our overarching goals.

**How easy do you find it to use and navigate our website?**

Extremely Easy

**Do you reorder filters through RE Fleet Manager?**

Yes

**How likely are you to recommend RE Fleet Manager to a friend?**

Extremely Likely



## SOLUTIONS

RE Fleet Manager has significantly simplified our maintenance and procurement processes, transforming RICO Europe into a comprehensive one-stop shop for all our fleet needs. The platform's diverse range of products, including oils and other essential fluids, coupled with the flexibility to purchase items individually or in kits, has provided us with unparalleled convenience and customisation in managing our fleet's maintenance.

The personalised support from the team has ensured that we have expert advice and assistance readily available, enhancing our confidence in the service. The extensive selection of lubricants and other maintenance essentials available through RE Fleet Manager has further broadened our options, allowing us to tailor our purchases to meet our specific requirements, thereby optimising our operational efficiency.

**"RICO Europe's comprehensive selection of oils, lubricants, and filters makes them our go-to one-stop shop."**

**NICK CHORLEY**

Owner

